



# Privacy Policy – Sathiko Kirana Pasal

Last updated: 05/08/2025

**Sathiko Kirana Pasal** is committed to protecting your privacy. This Privacy Policy outlines how we collect, use, and protect your personal information when you use our website or purchase our products.

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## 1. Information We Collect

We may collect the following information:

- Personal details such as **name**, **email address**, **phone number**, and **delivery address**
- Order history and payment information (handled via secure third-party providers)
- Website usage data, including **IP address**, **browser type**, and **browsing behavior**

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## 2. How We Use Your Information

We use your information to:

- Process and deliver your orders accurately and efficiently
- Communicate with you regarding purchases, delivery, or customer service inquiries
- Improve our website, product offerings, and customer experience
- Send promotional updates and special offers (only if you opt-in to receive them)

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## 3. Data Security

We take appropriate security measures to protect your personal information from unauthorized access, misuse, alteration, or disclosure. All payment transactions are encrypted and handled through secure payment gateways.

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## 4. Sharing Your Information

We **do not sell or rent** your personal information.

However, we may share it with **trusted third-party service providers** who:

- Assist in website operation, payment processing, and delivery
- Are required to keep your information confidential and secure

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## 5. Your Rights

You have the right to:

- Access the personal data we hold about you
- Update or correct your personal information
- Request deletion of your personal data (except where legally required to retain it)

To exercise your rights, contact us using the details below.

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## 6. Cookies

Our website uses cookies to enhance your browsing experience, track website usage, and provide relevant content.

You may disable cookies via your browser settings, but some features may not work as intended.

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## 7. Changes to This Policy

We may update this policy from time to time. The most current version will always be available on our website and will include the **"Last updated"** date at the top.

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## 8. Contact Us

If you have any questions or concerns about this Privacy Policy, please reach out:

**Sathiko Kirana Pasal**

Laverton, VIC 3028, Australia

 Email:[info@sathikokirana.com.au](mailto:info@sathikokirana.com.au)

 Phone: 0414271497

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 Thank you for trusting **Sathiko Kirana Pasal** with your personal information.